4010 INTRODUCTION

The analytical methods included in this part make use of classical wet chemical techniques and their automated variations and such modern instrumental techniques as ion chromatography. Methods that measure various forms of chlorine, nitrogen, and phosphorus are presented. The procedures are intended for use in the assessment and control of receiving water quality, the treatment and supply of potable water, and the measurement of operation and process efficiency in wastewater treatment. The methods also are appropriate and applicable in evaluation of environmental water-quality concerns. The introduction to each procedure contains reference to special field sampling conditions, appropriate sample containers, proper procedures for sampling and storage, and the applicability of the method.

4020 QUALITY ASSURANCE/QUALITY CONTROL

4020 A. Introduction

Without quality control results there is no confidence in analytical results reported from tests. As described in Part 1000 and Section 3020, essential quality control measurements include: method calibration, standardization of reagents, assessment of individual capability to perform the analysis, performance of blind check samples, determination of the sensitivity of the test procedure (method detection level), and daily evaluation of bias, precision, and the presence of laboratory contamination or other analytical interference. Details of these procedures, expected ranges of results, and frequency of performance should be formalized in a written Quality Assurance Manual and Standard Operating Procedures.

For a number of the procedures contained in Part 4000, the traditional determination of bias using a known addition to either a sample or a blank, is not possible. Examples of these procedures include pH, dissolved oxygen, residual chlorine, and carbon dioxide. The inability to perform a reliable known addition does not relieve the analyst of the responsibility for evaluating test bias. Analysts are encouraged to purchase certified ready-made solu-

tions of known levels of these constituents as a means of measuring bias. In any situation, evaluate precision through analysis of sample duplicates.

Participate in a regular program (at a minimum, annually, and preferably semi-annually) of proficiency testing (PT)/performance evaluation (PE) studies. The information and analytical confidence gained in the routine performance of the studies more than offset any costs associated with these studies. An unacceptable result on a PT study sample is often the first indication that a test protocol is not being followed successfully. Investigate circumstances fully to find the cause. Within many jurisdictions, participation in PT studies is a required part of laboratory certification.

Many of the methods contained in Part 4000 include specific quality-control procedures. These are considered to be the minimum quality controls necessary to successful performance of the method. Additional quality control procedures can and should be used. Section 4020B describes a number of QC procedures that are applicable to many of the methods.

4020 B. Quality Control Practices

1. Initial Quality Control

See Section 3020B.1.

2. Calibration

See Section 3020B.2. Most methods for inorganic nonmetals do not have wide dynamic ranges. Standards for initial calibration therefore should be spaced more closely than one order of magnitude under these circumstances. Verify calibration by analyzing a midpoint or lower calibration standard and blank as directed. Alternatively, verify calibration with two standards, one near the low end and one near the high end, if the blank is used to zero the instrument.

3. Batch Quality Control

See Sections 3020B.3a through d.